



IBM Voice/Phone Assistant

IBM Voice/Phone Assistant (6280741)

With IBM Voice/Phone Assistant, an Assistant Series program, a personal computer operates like a professional telephone answering machine, enabling users to dictate, update, retain and retrieve messages.

Unlike conventional answering machines, the computer can support specific messages to individual callers. These private messages can be accessed from touch-tone phones by callers who enter personal passwords. The computer can also record and store general messages that callers can access by entering a "public" password.

When the user is away from the telephone, the computer answers with recorded messages and accepts messages from callers. The user can then review calls upon returning—or review them while out of the office by dialing up the PC and entering a personal password over the telephone.

Being able to telephone the computer allows users to review calls and record messages from almost anywhere in the world, provided they have access to a touch-tone telephone. They can also dictate and store verbal notes—such as calendar reminders—on the computer.

To assist the user in operating the IBM Voice/Phone Assistant program by telephone, an optional synthetic-speech Help function is available to "read" aloud a menu of program functions.

Other IBM PC Voice Communications Software

Program	Announcement Number
IBM PC Voice Communications Operating Subsystem —to provide IBM PC Voice Communications Adapter functions and control them	SA-111
IBM Voice-Activated Keyboard Utility —to enable software developers to create voice-command programs	SA-113
IBM PC Voice Communications Application Program Interface (API) Reference —to help programmers write applications that use modem emulation, recognize voice, synthesize speech and perform other advanced functions	SA-114
IBM Augmented Phone Services —to provide special telephone services for the hearing or speech impaired	SA-115
IBM Personal Telephone Manager Program or IBM Personal Telephone Manager Program / Voice Communications Option —to link your telephone to an IBM Personal Computer	SA/HA-116

Highlights

- IBM Voice/Phone Assistant enables users to:
- Record, update, and play back messages over telephone lines or through a telephone or microphone
 - Prepare a general message that several callers can receive by using a common password
 - Record "private" messages that can be accessed by callers who enter confidential passwords
 - Record additional voice messages at the beginning or end of existing messages
 - "Skip through" voice messages to locate specific messages
 - Erase messages as often as necessary
 - Check the date, time, duration and status of all incoming calls
 - Use available "programming hooks" to transfer control to other suitably programmed user-provided applications
 - Receive assistance in using the program over telephone lines by accessing a synthetic-speech Help option that "talks" users through the program
 - Operate the program in a TopView™ environment

System Requirements

- One of the following IBM Personal Computers with at least 256KB of system memory:
 - IBM Personal Computer
 - IBM Personal Computer XT™ system
 - IBM Personal Computer AT® system
- Two double-sided diskette drives, or one double-sided diskette drive and one fixed disk drive
- One of the following displays:
 - IBM Personal Computer Color Display with either the IBM Color/Graphics Monitor Adapter or the IBM Enhanced Graphics Adapter
 - IBM Personal Computer Enhanced Color Display with the IBM Enhanced Graphics Adapter (in enhanced text mode)
 - IBM Monochrome Display with the IBM Monochrome Display and Printer Adapter
 - Other compatible display

- IBM PC Voice Communications Option with appropriate telephone connections
- IBM PC Voice Communications Operating Subsystem (included in IBM PC Voice Communications Option)
- IBM Disk Operating System (DOS) 2.10 or higher

IBM Voice/Phone Assistant and supporting IBM Voice Communications Application Programming Interface (API) components require the following memory to operate on the above systems (IBM DOS and TopView not included):

- DOS 2.10 or higher:
 - 145KB for IBM Voice/Phone Assistant Answering Machine without synthetic voice-generated HELPS
 - 275KB for IBM Voice/Phone Assistant Answering Machine with synthetic voice-generated HELPS

Compatibility

IBM Voice/Phone Assistant is compatible with and requires DOS Version 2.10 or higher and the IBM Voice Communications Operating Subsystem Program.

Installation and Operation

Information pertaining to the installation and operation of IBM Voice/Phone Assistant is contained in the documentation shipped with the product. It is the user's responsibility to install and operate IBM Voice/Phone Assistant following the guidelines contained in the documentation.

Security, Auditability and Control

User management is responsible for the evaluation, selection and implementation of security features, for administrative procedures, and for appropriate controls in application systems. User management may wish to pursue the application of cryptography if sensitive data is sent over external communication facilities.

Customer Responsibilities

The customer is responsible for program setup and operation and for implementation of backup procedures, applicable problem determination procedures, and appropriate security measures to limit the risk of unintended modification, destruction or disclosure of sensitive data.

Packaging and Publications

IBM Voice/Phone Assistant is distributed with a User's Guide and one program diskette.

Warranty—U.S.

The IBM Program License Agreement with standard Limited Warranty provisions applies to this software product (standard 90-day, media-only Licensed Program provisions).

IBM Program License Agreement

A copy of the Agreement is packaged and shipped with each program and is visible to the customer before opening the package. The customer is advised that opening the package indicates acceptance of these terms and conditions. No signature is required.

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